



**SAFER RUSHMOOR
ACTION PLAN
2009/10**

Neighbourhood Development

PSA23: PA2,3 PSA's 13,14,16, 21, 24, 25 NI's 15, 16, 17, 20, 21, 24, 30, 32, 33, 38, 41, 47, 48, 70, 111 LI's E1 & E2

Priority Themes

1	Substance Misuse (inc Drugs & Alcohol)
2	Community Engagement (inc Fear of Crime and Neighbourhood Management)
3	Young People
4	Anti Social Behaviour
5	Physical Environment (inc Town Centre management)
6	Road Casualty Reduction
7	Domestic Violence

Priority and Status	Target / Outcome	Action	Partnership Lead	Timescale	Resources / Costs	Performance Measure
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2/5 Amber	Effective support to neighbourhoods from the Safer Neighbourhood Teams (SNT) and Community Patrol Officers	Ensure priorities established by community forums are delivered through agreed plans for each ward	Borough Commander/	Review due: July 2009	Officer time.	Reports to PRG/CSP
		Provide appropriate community bases for SNT's in each ward - Accommodation Audit to be carried out to identify gaps.				
		CPO's to play active part in community forums and to work closely with SNT's to establish and address Community Priorities – regular reporting on joint ops etc	Head of EHS	Regular monitoring reports throughout year		
		Ensure suitable systems in place in each ward for collecting and sharing intelligence – CTCG/Beat Forums/NHW/Beat briefing sheets				
		Establish and implement plans in each ward for communicating details of the priorities and actions to the community – NHW newsletter/ Safer Rushmoor Website/ media via press release/ arena magazine/ hants police website.				

<p>2/6 Amber</p>	<p>Effective systems to improve safety for road users in local areas</p>	<p>Through SNTs and community forums, establish hotspots and areas of concern – reported to CTCG via analyst for action</p>	<p>Borough Commander</p>	<p>Regular monitoring reports throughout year</p>	<p>Officer time</p>	<p>Reports to PRG/CSP</p>
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2 Amber	Increase the number of Neighbourhood Watch Members and level of support to NHW.	To set up 15 new schemes within 2009/10.	Borough Commander	Regular monitoring reports throughout year Oct 2009 / March 2010	Officer Time	Reports to PRG/CSP
		Establish regular meetings between beat coordinators and NHW coordinators – beat forums	Partnership Officer			
		Make arrangements for Community Safety Officers to attend quarterly NHW meetings and other meetings as requested				
		Assist in the development and implementation of an award scheme for successful NHW coordinators in the Borough.				
2 Amber	Appropriate monitoring scheme for feelings of safety in the Borough	Assess the results of the 2008/09 place survey and identify areas for action.	Analyst/Community Safety Officers	July 2009	RBC Survey Production and analysis work	Quality of Life indicators
		Confidence Target – joint target for both constabulary and local authority – to provide an indicator on how the CDRP are performing. Baseline = 27.6% based on 2008 place based survey.				
		Assess the results of the annual survey work (including those relating to BVPIs) and identify areas for action.				
		Ensure appropriate baseline data is in place for future monitoring.				
		To undertake annual taxi trade survey on licensed drivers and proprietors. Assess the results and identify areas for action.	Licensing Officer, RBC	October 2009		

2 Amber	Develop and complete planned events to improve Community Cohesion in neighbourhoods	Review the number and type of events held in wards by partner agencies – Communications plan/ calendar developed.	RBC Officers working on Community cohesion CS Team/ CPO's/ EHS/ Contracts	Regular monitoring reports throughout year	Police & Partner involvement	Reports to PRG/CSP
		Identify particular issues preventing community cohesion at Neighbourhood levels and take action to improve cohesion.				
		Prepare coordinated events aimed at engaging with identified communities on issues they may be facing – achieved through Safer Rushmoor Action days				
		Establish and implement a schedule of events in 2009/10 to provide action and information for communities in relation to: <ul style="list-style-type: none"> ▪ Reducing crime, disorder and anti social behaviour ▪ Providing reassurance to communities ▪ Improving the safety of the physical environment Achieved through safer rushmoor action days/ roadshows/ communications plan calendar.				

2 Amber	Increase feelings of support within local communities against the negative impacts of the economic recession	Work with Safer Neighbourhood Teams and Neighbourhood Watch to identify areas at risk of crime because of the recession.	SNT/ Community Safety Officers	August 2009	Police and Partner involvement	Reports to PRG/CSP
		Through the CDRP website and partners websites and other methods of communication, increase awareness of how to prevent crime as a result of the recession e.g. securing homes				
2/4/5 Amber	Provision of effective processes for Partnership communication with local residents	Prepare and agree a communications strategy and action plan for the Partnership	Media Officer /CS team	Mar 2010	Provision of information from Partners	Increase feelings of safety in the community
		Consider and implement as necessary the following initiatives as part of the strategy and action plan: <ul style="list-style-type: none"> ▪ Improvements to the website and branding ▪ Provision of three Partnership newsletters per year ▪ Processes for working with the media, including a regular Safer Rushmoor slot in local newspapers. ▪ Ensure role of CPO's is made clear 				
		Establish regular feedback processes to councillors on successes and outcomes for work carried out by the community tasking and coordinating group. – achieved through monthly ward updates.				
				Nov 2008 Mar 2009 July 2009	Preparation & printing costs	Website hits Newsletters published and distributed

<p>2 Amber</p>	<p>Improve feelings of safety amongst ethnic communities in the Borough</p>	<p>Identify particular issues effecting the feelings of safety within ethnic communities and take action to improve cohesion - Community Safety booklet currently under development will have specific section for ethnic communities.</p>	<p>SNT/ Community Safety</p>	<p>Regular monitoring reports throughout year</p>	<p>Police & Partner involvement</p>	<p>Reports to PRG/CSP</p>
<p>2/5 Amber</p>	<p>Improve appearance of the Borough with regard to flytipping/littering/ Abandoned Vehicles</p>	<p>To reduce littering and maintain the environment in a clean condition</p> <p>Maintain and develop the Environmental improvement strategy</p> <p>Promote further the Pride in Rushmoor initiative. – an annual campaign where residents nominate areas of the Borough they want cleaning up.</p> <p>Develop a ‘Streetwatch’ leaflet to ensure that info is provided on enviro-crime and how incidents will be responded to.</p>	<p>Head of EHS</p>	<p>Regular monitoring reports throughout year</p>	<p>Officer time and contract team involvement</p>	<p>Results of Grub survey. DEFRA environment survey.</p>
<p>2/3/4/7 Amber</p>	<p>Monitor performance against Hampshire LAA indicators</p>	<p>Provide regular performance reporting to the CDRP to monitor Rushmoors performance against the Hampshire LAA indicators.</p>	<p>Community Safety Partnership Officer</p>	<p>Regular monitoring reports throughout year</p>	<p>Officer time</p>	<p>Reports to PRG/CSP</p>

6 Amber	Monitor licensed premises and consider measures to combat alcohol related issues.	Develop control measures to monitor the saturation levels of licensed premises in any specific area.	Head of EHS	Regular monitoring reports throughout year	Officer time	Citizen Surveys Number of complaints about licensed premises Reduction in alcohol related crime No of requests for reviews
		Ensure the effective use of the licence review process by all responsible authorities.	Health and Safety Officers, RBC			
		To continue to work with the Hampshire PCT and other partners to reduce the public health harm of excessive or inappropriate alcohol consumption	Licensing Officers, RBC			
		To develop and implement a licensed premises award scheme that incentivises businesses to apply best practice and recognise standards				
		To undertake a programme of licensed premises inspections based upon a risk assessment framework				
		To undertake borough wide surveys of licensable activities to ensure that all relevant activities are licensed and subject to licensing controls				

Crime and Disorder

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Priority Themes

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Priority and Status	Action	Target / Outcome	Partnership Lead	Timescale	Resources / Costs	Performance Measure
1/3/4 Amber	To continue to ensure the effective delivery of the PPO Strategy through the efficient operation of the PPO scheme	<p>To continue to improve the reoffending rate on the 2007/08 baseline.</p> <p>To ensure all strands within the PPO scheme are effective and efficient. Look at funding opportunities identify gaps in service.</p> <p>Strands are: Catch & Convict Rehabilitate & Resettle Prevent & Deter</p>	PPO Strand Leaders / PPO Manager	Regular monitoring reports throughout year	Police / WYOT / Probation & Partner involvement	<p>Self Assessments Improvement Plan GOSE PMF</p> <p>Reports to PRG/CSP</p>

5 Amber	To support and develop the Aldershot Town Centre Crime Reduction Group	Develop an ATC Action Plan including base line figures and targets.	Chair of ATC CRG	Target for development of AP?	Police & Partner involvement	Police crime and incident data for Aldershot Reports to PRG/CSP			
		Run monthly operations within the town centre encompassing the 24/7 economy – joint ops with beat teams and CPO's							
		Develop a robust information exchange between partners and retailers including pubwatch, taxi trade and fast food outlets							
		To maintain support for the Pubwatch groups to support these businesses to compliance, maintain active communication and support their aims.					Health and Safety Officer, RBC	Regular monitoring reports throughout year	Member Task & Finish Group
		To reduce the incidences/prevalence of urinating in the street via the provision of public toilet facilities outside of working hours.					Head of EHS		
4 Amber	Further develop and enhance a robust Anti Social Behaviour Strategy.	Develop the ASB Strategy including a robust action plan to address the issues around Anti Social Behaviour within the borough.	ASB Co-ordinator	Regular monitoring reports throughout year	Officer time	Reports to PRG/CSP			
		Regular Reports to be submitted to the CSP to monitor.							

4 Amber	Targeted interventions to continue the current reductions in crime relating to comparator crimes	Development of a Violence intervention Programme to provide early intervention to those likely commit violent crime in the borough.	ASB Co-ordinator	July 2009	Police & Partner Involvement – cost of interventions	iQuanta BCS Comparator Crimes
		Develop protocols with all licensing responsible authorities with a view to ensuring effective responses within the borough.	Public Reassurance Inspector			
4 Amber	Arson Reduction	To reduce the levels of arson related incidents within the Borough by 5% compared with figures from 07/08. Arson has reduced in Rushmoor by 22% during Q1-Q3 of 08/09 compared with Q1-Q3 of 07/08.	HF&R Commander	April 2010	Officer time	Reports to PRG/CSP
1 Amber	Drug and Alcohol Action Group	Update Partners by means of regular reporting on the work carried out by the NE Hampshire DAAG in relation to the issues of drugs and alcohol in the borough relating to the DAAG action plan.	DAAG Chair	Regular monitoring reports throughout year	Officer time	Reports to PRG/CSP
6 Amber	Reduce Road casualties in line with RCR 2010 targets.	Reduction in casualties from the baseline rate to achieve a 40% reduction in those Killed or seriously injured, incorporating a 50% reduction in child KSI's. Reduction of 10% in slight injuries	RPU Inspector	July 2009	Officer time	Report to PRG/CSP

6 Amber	Driver Education Programs	Implementation of speed awareness courses for speed related offenders in 30 limits (50% KSI's happen in 30 limits). To receive updates on courses held in Rushmoor, numbers of attendees etc.	RPU Inspector	Regular monitoring reports throughout year	Officer time	Report to PRG/CSP
		Identify expansion of programme opportunities to incorporate other areas of offending suitable for education. Continue to support Bikesafe initiative to reduce motorcycle casualties				
1/6 Amber	Target those driving motor vehicles under the influence of drink or drugs	Reduction in drink / drug related collisions Target /current figures?	RPU Inspector	July 2009	Officer time	Report to PRG/CSP
		Review partnership approach to targeting these individuals.				
2/5 Amber	Identify and address issue of environmental crime and grime .	Collation of figures from all sources to develop a hotspot awareness and approach to environmental crime – achieved through CTCG	Head of Environmental Services	Regular monitoring reports throughout year	Resources from existing services	Reports to PRG/CSP
		Monitor NI 195 (street cleanliness and NI 33 (Arson Reduction) – figures to be reported regularly to CSP				
2/4/5 Amber	Effective communication and support for effective enforcement	Provide clear lines of communication to ensure that resources are used effectively to support the SNT – including the use of the Community Patrol Team.	SNT Inspector/ Head of Environmental Services	Regular monitoring reports throughout year	Officer Time	Feedback via CTCG

6 Amber	Community support.	Roads Policing support to neighbourhood policing teams and road safety partners by providing specialist support and extended partnership working in dealing with speed and antisocial use of vehicles within the community to resolve. Keep partners informed by way of regular updates on Ops carried out.	RPU Inspector.	Regular monitoring reports throughout year 0	Officer time	Report to PRG/CSP
		Implementation of a safety marshalling scheme for taxies on a Thurs/Fri and Sat nights.(currently run on a trial)	Head of EHS / public Reassurance inspector	July 2009		
		To undertake 50 vehicle spot check inspections of taxi transport services with RPU and VOSA.	Licensing Officer, RBC			
		Develop robust community intelligence to identify areas where crimes/casualties may occur and to work in partnership to provide appropriate education/enforcement to effectively target resources to eliminate or reduce the risk – to be achieved via CTCG.	Borough Commander/ Community Safety Officers	March 2010		

Domestic Violence

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Priority and Status	Target / Outcome	Actions	Partnership Lead (named)	Timescale	Resources / Costs	Performance Measure
1/3/4/7 Amber	Implement evidence based targeted interventions – sourcing funding where appropriate	<p>Secure funding from April 2009 for support group for victims of domestic abuse and for the self referral perpetrator programme and continuation of additional victim support group. Link in with the Early Intervention work being commissioned by Probation</p> <p>Set Target for numbers to be put through programme. Determined by level of funding</p> <ul style="list-style-type: none"> ▪ Link in with conditional cautioning ▪ Self referrals to be encouraged by all agencies 	DV Co-ordinator	Regular monitoring reports throughout year	Officer time and on-going funding requirements to facilitate the group	Reports to PRG/CSP

2/5/7 Amber	Establish the numbers of companies that have domestic violence policies	Regular updates on the numbers of companies being targeted to raise awareness of DV and helping them to write and implement workplace policies. Target a minimum of 10 companies per year.	DV Co-ordinator	Regular monitoring reports throughout year	Officer time	Reports to PRG/CSP
		Encourage and promote public and private bodies (including voluntary sector) to have DV policies.				
		Promote a record/register of all companies signed up at a countywide level.				
1/2/3/4 17 Amber	Increase the rate at which domestic violence is reported either directly or indirectly	Set targets and produce regular monitoring reports on the levels of domestic violence being reported.	DV Co-ordinator	Regular monitoring reports throughout year		Reports to PRG/CSP
		Maintain media profile with articles and help line numbers regularly being included in local press, partner publications and radio. Continue to promote the issues and help available.				
		Investigate the need for information for professionals about why people may not report domestic violence and to help overcome barriers <u>Possible Project: Why people are not reporting DV?</u>				

1/2/3/4 17 Amber	Reduce the number of repeat/multiple victims of DV	Explore reasons for repeat/ multiple incidents of DV and ways to address these incidents.	DV Co-ordinator	Regular monitoring reports throughout year	IDVA / outreach support All agencies	Reports to PRG/CSP
		To produce regular monitoring reports on the number of police reported incidents, establishing a clear definition as to what is included as being a 'repeat'. Aim. To aim for 5% decrease year on year. Baseline data obtained for 2006/7 of 40% repeats of total number of reported incidents – CTCG to provide intelligence to DV coordinator on identified addresses where repeat incidents have occurred.				
		Increase the number of referrals to the MARAC process from all agencies, though the identification of very high risk victims.				
3/7 Amber	To engage with young people who have been affected by Domestic Violence by increasing their confidence in a team environment	To run a DV Summer Children's programme – Maximum of 12 children	DV Co-ordinator	August 2009	DV Forum Chair, HC Youth Team, Connexions	Report to PRG/CSP
		Consider ways to extend programme over longer period of time (currently 4 weeks). Subject to finance restrictions.				

3/7 Amber	Schools intervention work around healthy / unhealthy relationships	To reach 500 secondary school children to encourage healthier dating relationships and improve personal safety in the home Schools have been contacted to arrange dates for the next academic year with all Rushmoor secondary schools wishing to have the sessions this year.	DV Co-ordinator	July 2010	DV Forum Chair Connexions PA worker Police HCYS DV worker	Reports to PRG/CSP
		Long term aim to extend provision to primary schools within Borough.				

3/7 Amber	Raise awareness and provide support to those suffering DV	Provide support to parents where DV/ abuse is from their offspring	DV Co-ordinator	Regular monitoring reports throughout year	IDVA / outreach support	Reports to PRG/CSP
		Develop partnership working days with practitioners to share best practice.				
		Raise awareness of 'honour' based violence, Forced Marriage and Female Genital Mutilation and procedures for recording/reporting				
		Provide clearer definitions of domestic violence/ abuse and better recording of statistics.				
		Raise awareness of elder abuse and promote recording/ reporting procedures.				
		Consider issues of stalking and their effect on victims.				

Young people

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Priority and Status	Action	Target / Outcome	Partnership Lead (named)	Timescale	Resources / Costs	Performance Measure
3/4 Amber	To improve access and delivery of diversionary facilities in consultation with young people	Increase the number of young people accessing diversionary facilities by providing regular reports on targeted youth provision and links to YOT information re. offending. To look at the needs of young people and establish ways to address those needs.	Childrens Services Lead	Regular monitoring reports throughout year	Children's Services./ RBC/ Consultation/ Publicity	Youth Team data
		Production of an annual report enabling all agencies who work with young people in Rushmoor to contribute to identify trends and have a strategic approach to youth issues.				RBC stats
		Distribution of Youth Opportunity Funding in Rushmoor to enable young people to set up projects. Promote this funding and application procedure.				Update reports

2/3/4 Amber	To build a sense of pride in their community into young people	To support the provision of the 'Think Safe' programme to target year 6 pupils teaching them how to keep themselves and those around them safe. The scheme raises awareness of danger and the consequences of criminal actions.	Think Safe co-ordinator/ Partnership Officer	June 2009	Officer time	Report to PRG/CSP
		To support the setting up of Junior Community Team's (HCC initiative) in Rushmoor Schools.				
		Encourage youth groups to contribute to community projects and take ownership of them.				
2/3/4 Amber	To run 10 SNAP discos per year	Support the involvement of various partner agencies in the SNAP discos. Each disco to promote the educational message to Say No and phone. Investigate supply and demand of discos and report back to group.	SNAP Organisers	13 March 24 April 22 May 26 June 17 July	Officer time	Report to PRG/CSP
2/3/7 Amber	To run LIFE courses at Rushmoor Fire station for young people identified as having been involved in offending and provide support after completion of the course	To continue the Arson Reduction Programme and run two LIFE courses per year- To present options to provide on-going support to participants after completing the LIFE course.	HF&R Commander	Oct 2009 Feb 2010	HF&RS Police RBC/HDC	The number of young people that successfully go through the LIFE course

3 Amber	Designated contact to look at needs of those youths with special needs	Designated special needs contact for youths with special needs to look at provisions available. Performance measured by how many individuals targeted. Link up with OFLAC, Mallards etc.	Childrens Services Lead	Regular monitoring reports throughout year	Officer time	
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Last Update: Thursday, 28 May 2009